

Whitespace Platform Version 1.3.4 Release

Authors: Gail McNeillie, Sebastian Steiner

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1 Release Details

This release contains the following new features:

- Pin Risks:
 - Users can better organise their contracts by pinning a risk to the top of their Risk Inbox.
 - Each user has visibility of their own pinned risks, they do not appear pinned in the Risk Inbox for other team members.
 - Risks can be unpinned at any time, causing the risk to move back into the main Risk Inbox with the other unpinned risks.
- Templates:
 - Brokers can create generic contracts as Templates that are easily cloned to create new risks that can subsequently be placed.
 - Template contracts record all changes made in their history and cannot be directly shown to carriers.
- Underwriter Reference Descriptions:
 - Carriers can add a short description, up to 75 characters, next to the references entered on their stamps.
 - Entering a description is optional and will be displayed on the contract and on the exported PDF document.
 - Brokers will be able to see but not edit or add to the descriptions.
- Dark Mode:
 - The iOS App now responds to your device's Dark Mode setting, for a great viewing experience especially in low-light environments.

Other Fixes and Improvements

- When exporting an Endorsement to PDF the name of the underwriter and the date is now included for all the GUA templates.
- Various improvements to the Endorsement functionality have been introduced in the iOS App.
- It is no longer possible to delete an admin user. Users must contact Whitespace if this is required.
- Improvements have been made to the layout of the Declaration Overview on the iOS App.
- Improvements have been made to the Chat view on the iOS App.
- The iOS App now includes haptic feedback.

Known issues

There are a small number of minor known issues in this release:

- When entering an Underwriter Reference Description against a stamp, depending on how the words wrap, it is possible that the full description will not display on the contract. You may wish to double check that the full text is displayed and, if not, revise the description using the Manage Lines functionality to ensure it is all visible.
- In the Browser, when an Underwriter updates either a Reference or a Reference Description in the Manage Lines screen the 'Submit' button may not become immediately active. Clicking into another field or tabbing out of the current field will trigger the activation of the 'Submit' button.
- In the iOS App, there can occasionally be a delay when cloning which means that if the user clicks on the Clone button a second time more than one Cloned risk or template may be created.

2 Production Installation and Access Guide

Browser Users

Browser users can access the site at the normal address (www.whitespaceplatform.com) or via the link on our home page (www.whitespace.co.uk). No change is required.

iOS App Users

iOS users will need to upgrade their Whitespace Platform iOS apps to the latest version (1.21), which is available on the Apple App Store.

If you experience any difficulty signing in after the upgrade, it may be necessary to delete and reinstall the iOS app

3 Training Material

We will shortly be publishing a series of YouTube videos which run through the new functionality.

We have also produced a few short guides for the new capabilities.